

Tuscan Value Cabinets Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product:

Value Express Cabinets by Tuscan Hills (<https://tuscanvaluecabinets.com>)

Report Date:

November 6th, 2025

Product Description:

Value Express Cabinets by Tuscan Hills is an exclusive, affordable line of cabinets available only through Costco. These fully assembled cabinets feature quality construction, including plywood boxes and solid wood face frames, along with desirable elements such as soft-close drawers and doors. The cabinet line offers Costco members a simple design process and fast delivery.

Contact information:

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Evaluation Methods Used:

Accessibility testing as per WCAG 2.2 AA guidelines.

The evaluation was performed using below tools/ tests:

- Screen readers:
 - NVDA on Win11/ Chrome
 - VoiceOver on iPhone/ Safari
- WAVE automated tool
- Color contrast testing using Color Contrast Analyzer

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- Browser zoom
 - Keyboard-only
 - Text-spacing testing using bookmarklets

Notes:

The VPAT has been prepared based on the accessibility evaluation of the following pages/ flows:

1. <https://tuscanvaluecabinets.com/>
2. <https://tuscanvaluecabinets.com/door-styles/>
3. <https://tuscanvaluecabinets.com/base-cabinets-bathroom-bar-accessories/>
4. <https://tuscanvaluecabinets.com/gallery-kitchen-laundry-bathroom-cabinets/>
5. <https://tuscanvaluecabinets.com/faq/>
6. <https://tuscanvaluecabinets.com/contact-us/>
7. <https://tuscanvaluecabinets.com/costco-exclusives/>
8. <https://tuscanvaluecabinets.com/order-here/>
9. <https://tuscanvaluecabinets.com/product/oneida-mist-om/>
10. <https://tuscanvaluecabinets.com/product/shaker-white-sw/>
11. <https://tuscanvaluecabinets.com/product/shaker-navy-sn/>
12. <https://tuscanvaluecabinets.com/product/shaker-white-sg/>
13. <https://tuscanvaluecabinets.com/product/shaker-dove-sd/>
14. <https://tuscanvaluecabinets.com/product/shaker-cinder-sc/>
15. <https://tuscanvaluecabinets.com/product/shaker-black-sb/>
16. <https://tuscanvaluecabinets.com/product/shaker-antique-white-sa/>
17. <https://tuscanvaluecabinets.com/product/castleton-saddle-cs/>
18. <https://tuscanvaluecabinets.com/product/eidson-white-ew/>
19. <https://tuscanvaluecabinets.com/product/oneida-white-ow/>
20. <https://tuscanvaluecabinets.com/product-category/door-styles/>
21. <https://tuscanvaluecabinets.com/product-category/door-styles/oneida/>
22. <https://tuscanvaluecabinets.com/product-category/door-styles/shaker/>
23. <https://tuscanvaluecabinets.com/product-category/door-styles/castleton/>
24. <https://tuscanvaluecabinets.com/product-category/door-styles/edison/>
25. <https://tuscanvaluecabinets.com/have-a-design-and-drawings-already-to-get-a-quote>
26. <https://tuscanvaluecabinets.com/dont-have-a-design-and-drawings-request-now/>
27. <https://tuscanvaluecabinets.com/have-a-design-and-drawings-already-to-get-a-quote-thank-you/>
28. <https://tuscanvaluecabinets.com/dont-have-a-design-and-drawings-request-now-thank-you/>
29. <https://tuscanvaluecabinets.com/pricing/>
30. <https://tuscanvaluecabinets.com/tariff/>
31. <https://tuscanvaluecabinets.com/privacy-policy/>
32. <https://tuscanvaluecabinets.com/my-account/>
33. <https://tuscanvaluecabinets.com/shop/>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.2 at https://www.w3.org/TR/WCAG22/	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	Images on the website contain relevant alternative text.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Not Applicable	No audio-only or video-only content is present on the website.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Not Applicable	No multimedia content is present on the website.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Not Applicable	No multimedia content is present on the website.
<u>1.3.1 Info and Relationships</u> (Level A)	Partially Supports	<p>The website has consistent headers and global table structures to establish clear information and relationships within most parts of the website. Screen readers properly identify most of the information available on the website. Visually impaired users are easily able to perceive the relationships between a particular element and its role.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The error message is not associated with the edit fields on the Have a design and drawings already to get a quote page [This is specific to third-party plugin: Zoho Forms iframe] An unnecessary list is implemented on the Contact Us page [This is specific to third-party plugin: Zoho Forms iframe].
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	The sequence of the content present on the website is meaningful and appropriate and does not affect the meaning of the provided content.

<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	No information is present on the website which is based on sensory characteristics such as shape, size, location, sound, etc.
<u>1.4.1 Use of Color</u> (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	No audio content is present on the website that plays automatically for more than 3 seconds.
<u>2.1.1 Keyboard</u> (Level A)	Partially Supports	<p>Most elements of the website support standard keyboard navigation and input functions (including swiping to move between input fields and pressing [Double tap] to make selections).</p> <p><u>Exceptions include:</u></p> <ul style="list-style-type: none"> Buttons like 'Zoom' are not triggerable using the keyboard on the gallery-kitchen-laundry-bathroom-cabinets page [This is specific to third-party plugin: Swiper JS] The elements like 'Close' button are not focusable using the keyboard on the shaker-white-sw page [This is specific to third-party plugin: Swiper JS] The 'Zoom' and Fullscreen' buttons are not triggerable on the Oneida Mist (OM) page [This is specific to third-party plugin: Lightbox] The 'Remove' is not focusable on the I have a design and drawings already to get a quote page [This is specific to third-party plugin: Zoho Forms iframe].

<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	Keyboard focus is moving sequentially throughout the website without the focus getting trapped in any section and it is convenient to access the functionality.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)	Not Applicable	No functionalities are dependent on or controlled by character key shortcuts.
<u>2.2.1 Timing Adjustable</u> (Level A)	Not Applicable	There is no such activity present on the website where time needs to be adjusted or extended.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Does Not Support	No mechanism is provided to play or pause the moving 'Review' section on the Home page [This is specific to third-party plugin: Swiper JS].
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Not Applicable	There is no flashing content present on the website.
<u>2.4.1 Bypass Blocks</u> (Level A)	Supports	A bypass mechanism for skipping to the main content is implemented.
<u>2.4.2 Page Titled</u> (Level A)	Supports	Descriptive and correct page titles are present for pages throughout the website.
<u>2.4.3 Focus Order</u> (Level A)	Partially Supports	<p>The focus moves in a correct sequence order for most elements on the website from left to right and top to bottom.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The focus moves to the background elements while navigating the Product images in 'Versatile Cabinet Options' section using the keyboard on the Home page [This is specific to third-party plugin: Swiper JS].
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	All links are provided with appropriate link text and the user would be able to understand the purpose of the link from its link text.

<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2)	Supports	All functionalities present in the website can be operated with a single pointer without a path-based gesture unless a multipoint or path-based gesture is essential.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2)	Supports	No down-event of the pointer is used in the website to execute any part of the action.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2)	Supports	All labels on the website include text and the same text is defined in the code as well to assist speech recognition technologies.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2)	Not Applicable	No functionality is present on the website that is operable only by device motion.
<u>3.1.1 Language of Page</u> (Level A)	Supports	The language attribute is correctly defined for the webpages.
<u>3.2.1 On Focus</u> (Level A)	Supports	No interactive element is triggered automatically on receiving the focus.
<u>3.2.2 On Input</u> (Level A)	Supports	Change of context does not happen when the user changes the setting of any input controls.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only)	Supports	A sufficient help mechanism is provided in a consistent place on multiple webpages.
<u>3.3.1 Error Identification</u> (Level A)	Supports	Errors present on the website are notified to the users correctly.
<u>3.3.2 Labels or Instructions</u> (Level A)	Partially Supports	<p>The website provides support for motor-impaired and cognitive users as most of the labels and instructions are provided for the form fields, which are clearly visible and readable to such users.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> Explanation is missing for asterisk (*) on the Have a design and drawings already to get a quote page [This is specific to third-party plugin: Zoho Forms iframe].

3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Users are not required to enter the same details in the same process multiple times.
4.1.2 Name, Role, Value (Level A)	Partially Supports	<p>Most of the website elements have a proper label associated with their role and the screen reader is recognizing them correctly with updated values as well.</p> <p><u>Exceptions include:</u></p> <ul style="list-style-type: none"> • A label is not provided to the Choose files button on the Request Now page [This is specific to third-party plugin: Zoho Forms iframe] • An incorrect role and no state are defined for the expandable buttons on the FAQ page [This is specific to third-party plugin: Nasa Theme] • The associated label is not announced by the screen reader on the Have a design and drawings already to get a quote page [This is specific to third-party plugin: Zoho Forms iframe].

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No live multimedia content is present on the website.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No multimedia content is present on the website.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The website does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Interactive fields on the website are clearly labeled to direct the user to enter the data expected in the fields.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	<p>Most elements of the website adhere to minimum contrast standards.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The text 'Select' fails the color contrast ratio on the Get a Quote page [This is specific to third-party plugin: Zoho Forms iframe].
1.4.4 Resize text (Level AA)	Supports	The website is fully responsive. At a zoom of 200%, no loss of content or functionality is observed.
1.4.5 Images of Text (Level AA)	Supports	No information is conveyed to the user via an image of the text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Partially Supports	<p>Most of the website does not require scrolling in two dimensions to present content without loss of information in 400% zoom.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The 'Categories' option & '11 results' text should not disappear on the 400% enlarged view of 1280 X 1024 on the Door Styles page [This is specific to third-party plugin: Nasa Theme].

<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)	Partially Supports	<p>Most of the website user interface components have a contrast ratio of at least 3:1 against adjacent color(s).</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The boundary outline of edit fields fails the color contrast ratio on default, hover and focus state on the Contact Us page [This is specific to third-party plugin: Zoho Forms iframe].
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)	Supports	The website is compliant with WCAG text spacing requirements.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)	Partially Supports	<p>Most of the content that is triggered by hover or focus is dismissible, hoverable, and persistent.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The tooltips are not dismissible using the 'Esc' key on the Home page [This is specific to third-party plugin: Nasa Tooltip].
<u>2.4.5 Multiple Ways</u> (Level AA)	Supports	A proper navigation header is provided to access the different types of website pages.
<u>2.4.6 Headings and Labels</u> (Level AA)	Supports	Headings and Labels on the website provide sufficient detail of the content they are describing.
<u>2.4.7 Focus Visible</u> (Level AA)	Supports	All the elements present in the website have focus visibility.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)	Partially Supports	<p>Most elements that receive keyboard focus are at least partially visible upon receiving the focus.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> The focus gets obscured behind the 'Recently viewed' modal on the Home page [This is specific to third-party plugin: Nasa Theme].

<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)	Supports	All actions that involve dragging, are provided with a simple pointer alternative.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only)	Supports	All the interactive pointer targets are at least 24 by 24 CSS pixels or have sufficient spacing around them.
<u>3.1.2 Language of Parts</u> (Level AA)	Not Applicable	English is the primary and only language of the website. There are no phrases or sentences written in any other language, which need to be defined separately.
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	Navigational mechanisms are repeated on the website and occur in the same relative order each time they are repeated. Hence, consistent navigation is provided to the user.
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	Components that provide the same functionality throughout the website can be easily identified by the user.
<u>3.3.3 Error Suggestion</u> (Level AA)	Partially Supports	<p>Most of the provided error messages are descriptive enough to understand the error and identify the location where they occur.</p> <p><u>Exceptions include:</u></p> <ul style="list-style-type: none"> An insufficient error message is provided for the email edit field on the Contact Us page [This is specific to third-party plugin: Zoho Forms iframe].
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Not Applicable	There are no critical forms available where error prevention is required. Error suggestions are enough to fill out the form and correct the errors.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)	Supports	Sufficient mechanisms are provided to assist users with mental effort during authentication or login steps.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2)	Partially Supports	Most of the updated content automatically notifies the visually impaired users via a screen reader.

		<p><u>Exceptions include:</u></p> <ul style="list-style-type: none">• The error text is not automatically announced by the screen reader on the Request Now page [This is specific to third-party plugin: Zoho Forms iframe].
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